



# WINDOWS 10 MIGRATION SUCCESS

Monitoring, troubleshooting and resolution  
from a single platform

## BENEFITS

- Improved IT efficiency and cost savings
- Improved quality of service
- Enhanced user productivity and satisfaction
- Fewer help desk calls and tickets
- More time for senior IT staff to focus on priority tasks

The benefits of upgrading to Windows 10 are significant and compelling but will only be achieved if performance issues that already exist are properly identified and addressed; just upgrading won't fix them.

Completing a successful Windows 10 transformation should include a focus on truly improving the end user's experience while reducing ongoing support costs. Additionally, there should be a focus on increasing productivity, which in turn should help to ultimately improve the bottom line.

But these objectives cannot be realised without having actionable intelligence upfront to identify performance issues where they are originating so the upgraded user experience is not impacted by legacy issues that could be carried forward to Windows 10.



## ABOUT INTELLIGERE

With more than two decades of experience, Intelligere is a trusted partner across business sectors.

Offering comprehensive Strategies, solutions, supply and services that help companies meet the ever-expanding computing challenges of today's IT environment.

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The Intelligere solution built upon Lakeside Software provides essential IT telemetry for Windows 10 with their SysTrack end-user analytics platform. SysTrack helps customers reduce helpdesk costs and improve risk management by providing an 'inside out' view of desktop performance and user interactions.

- **Improved End-User Productivity:** Real time visibility into user experience and system performance enables faster problem resolution
- **Comparative Analytics:** Identify how their enterprise user experience and system performance compare across geographical locations, organisation units and users within their vertical or companies of similar size.
- **Improved IT Productivity:** Since Microsoft rigorously tests the Windows platform as an integrated whole, automatic software updates occasionally create customer-unique quality issues. Built in desktop telemetry enables IT to understand the impact of software updates on end-user experience.
- **Risk Visualisation:** Instant triaged visibility and scoring of endpoint risk vectors. Understand user behaviour and its impact to enterprise risk. Full forensic kill chain visibility exposes everything from administrative actions to binary executions.