



USER EXPERIENCE MONITORING

Improving IT user experience by moving to Experience Level Agreements (XLA)

BENEFITS

- Discover and diagnose poorly performing applications/systems
- Test the complete User-Experience with Deep Testing
- Test and Safeguard your VDI performance & availability
- Uses advanced synthetic users, running 24/7
- Move to User Experience Level Agreements (XLA)

In virtual desktop environments, the end-user experience is always the primary concern. Well performing Virtual Desktops provide on-demand application and desktop delivery that can significantly simplify IT systems management and improve end-user experience. Full realisation of these benefits requires deep insight into system performance, including application usage and resource consumption information.

Intelligere have partnered with Login VSI to provide continuity testing using synthetic users running 24/7 to continuously monitor the performance and availability of virtual desktop infrastructures and associated business applications. This enables an end user experience view of the Virtual Desktop Infrastructure, which is critical to measuring User Experience Levels (XLA).



ABOUT INTELLIGERE

With more than two decades of experience, Intelligere is a trusted partner across business sectors.

Offering comprehensive Strategies, solutions, supply and services that help companies meet the ever-expanding computing challenges of today's IT environment.

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Login Enterprise tests, measures, and alerts you on every change that affects the performance of desktop and application logons, as well as the actual processing of tasks-in-an-application. Login Enterprise also provides information about protocol latency and network performance.

The pro-active synthetic monitoring of Login Enterprise complements traditional monitoring solutions that may already be in place. Traditional monitoring solutions are very useful to fix problems quickly, but are reactive, infrastructure focused, work with inconsistent real users and only function during business hours.

The Login Enterprise dashboard provides a current health status, along with the application user experience versus threshold levels, network latency trending, and much more.

Login Enterprise is proactive, end-user experience oriented, uses very consistent virtual users, works 24/7 and prevents problems.